

Accessibility

Beyond the Border Storytelling Festival is committed to making our festival in 2021 our most accessible festival ever.

We plan to make the festival, the performances, the story walks and the experience of visiting NT Dinefwr as a festival experience more accessible than ever before.

We are doing this through a number of initiatives across the next year including, working with our established audiences to ask them what we can do to improve accessibility, working with accessibility experts and working with tools and technology.

Find out more about what we are planning to do under – Festival Site below.

FESTIVAL SITE

We will be working to ensure that, through from booking your ticket to the leaving the site, the experience will be the most accessible Beyond the Border festival ever.

We want to work with our audiences to ensure that we achieve these aims. We want to take the opportunity of our move to a new site as a chance to get as much in place as possible for the 2021 festival especially as we move through the challenging additional demands of making our site Covid 19 safe for all our visitors. We will be consulting our customers throughout to improve things for the festival in 2021 as well as for future festivals.

Around the site

We will be providing fully accessible facilities on the campsite and festival field, we will be providing designated accessible car parking spaces, we will be providing a designated secure accessible campsite and providing designated accessible live- in vehicle areas.

We will be providing accessible signage throughout the festival site and campsite.

We will be providing information on accessible routes through the festival site and campsite.

We will be providing charging areas for wheelchairs and scooters.

We will be providing a designated “quiet” space.

Performances:

We plan to have more BSL than ever before, and we plan to introduce audio description, touch tours and captioning.

We will be providing accessible seating in all venues and throughout the festival.

We recommend that all storytelling events are suitable for those with visual impairments as most shows do not rely on props or set designs and we will be encouraging all our storytellers to introduce embedded audio descriptions into their performance or providing audio describers.

We will be making hearing loops available.

Trained Staff:

We will be giving disability training to staff, crew, stewards and volunteers.

We are working with our new box office partner Taliesin Arts Centre to make the process of booking a ticket is as accessible as possible.

Access to information:

We will be providing information in a number of formats to ensure that information about the festival and site is as accessible as possible.

Tickets Information and Camping Facilities:

We will be providing designated storage for medicine.

We will be offering a free companion ticket and working to ensure the process of booking this ticket is more accessible than ever before.

Eligibility for a Companion Ticket

You are eligible to apply for a free ticket for a companion to accompany you if you have purchased your own ticket and can prove you are in receipt of any of the following:-

- Access Card with the +1 symbol (for companion ticket) and/or the Distance or Wheelchair symbol (for vehicle passes). <https://www.accesscard.org.uk/>
- A confirmation letter showing receipt of the "Daily Living" component (for companion tickets) and/or the "Getting Around" / "Mobility" component (for vehicle passes) of PIP or DLA.
- A confirmation letter showing receipt of Attendance Allowance.
- A confirmation letter showing receipt of Employment and Support Allowance.
- Both sides of your Blue Badge (for vehicle passes only).
- Proof of registration as severely sight impaired.
- Proof of diagnosis of being on the autistic spectrum.
- A letter from a doctor or other medical professional confirming you could not attend the festival alone (for companion ticket) and/or have a disability or medical condition that requires you to use the accessible campsite or car park (for vehicle passes).

To book your companion ticket, please book your own ticket online or by phone. You can send this information to us in advance or bring proof with you and a photo ID when collecting your tickets at the festival.

If you have questions the most effective way of contacting us is via info@beyondtheborder.com. You may also leave a voice message on 02921 660501 but please be aware this line is not staffed continuously and there may be a delay in getting back to you.